

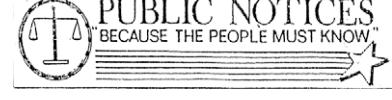
## PSC Receives More Than 700 Consumer Contacts In 2025

The North Dakota Public Service Commission (PSC) reported that the agency received 712 consumer contacts in 2025. These contacts include informal complaints against regulated entities, public input submitted as part of an open case, referrals to other agencies and/or requests for information.

Commissioner Sheri Haugen-Hoffart, who oversees the Consumer Affairs portfolio, underscored the vital role of public and consumer engagement in shaping effective policies. "A core priority of the Commission is to genuinely listen to the concerns and questions we receive from the public. The input is essential to developing well-informed decisions," said Haugen-Hoffart. "Our staff not only respond to inquiries and complaints promptly but also take the time to educate consumers throughout the process, ensuring individuals understand their rights, available options and how Commission processes work. This commitment strengthens our system and supports better outcomes for everyone."

Informal complaints are received and processed regarding utilities the Commission regulates, including certain aspects of telephone service, natural gas providers, and the three investor-owned electric companies in the state: Xcel, Otter Tail and MDU. Of the 712 contacts, 83 (12 percent) were informal complaints against public utility companies regulated by the Commission. Informal complaint numbers overall were slightly lower for 2025 than the previous year. The most frequent reasons for complaints are billing issues, disconnects and phone outages. The most common billing complaints include customers wanting to investigate if their bill is correct, higher than normal bills, and payment plans to avoid disconnections.

In addition to recording complaints and concerns, the Commission also receives public input for cases being considered by the Commission. Public input is most often received for siting cases where the



### ADVERTISEMENT FOR BIDS BIG BEND TOWNSHIP MOUNTAIL COUNTY, NORTH DAKOTA

General Notice  
BIG BEND TOWNSHIP (Owner) is requesting Bids for the construction of the following Project:

#### Reconstruction of 31<sup>st</sup> St. NW & 94 Ave NW

#### PROJECT NO. 2025-6

Bids for the construction of the Project will be received at the New Town City Hall located at 945 Eagle Dr., New Town, ND until Thursday, March 5, 2026 at 3:00 pm local time. At that time, the Bids received will be publicly opened and read.

The Project includes the following Work:

Grading, culverts, aggregate base, and aggregate surface on 2.0 miles of 31<sup>st</sup> St. NW & 0.5 miles of 94<sup>th</sup> Ave NW. The project will include the following approximate quantities: Common Excavation - Type B - 34,000 CY; Borrow-Excavation - 22,000 CY; Aggregate Base Course CL 5 - 15,000 Tons; Gravel Surfacing - 9,000 Tons; Geosynthetic Material Type G - 12,000 SY; Pipe Conduit (multiple sizes) - 1,000 LF.

The project has a date for substantial completion of October 24, 2026.

#### Obtaining the Bidding Documents

Bidding Documents may be viewed and ordered online at [www.questcdn.com](http://www.questcdn.com) utilizing Quest project #10057151. QuestCDN can be contacted at (952)233-1632 or [info@questcdn.com](mailto:info@questcdn.com) for assistance in free membership, downloading, and working with the digital project information. The cost to download the bidding documents will be \$50.00.

The Issuing Office for the Bidding Documents is:

Sauer Engineering Inc.  
2401 46<sup>th</sup> Avenue SE, Suite 110  
Mandan, ND

Prospective Bidders may examine the Bidding Documents at the Issuing Office on Monday through Friday between the hours of 8:00 am and 5:00 pm. Owner nor Engineer will be responsible for full or partial sets of Bidding Documents, including addenda, if any, obtained from sources other than the website listed in this advertisement.

#### Instructions to Bidders

Bid will be submitted on the basis of cash payment for the work and materials. The owner intends to award a single (1) Contract on the basis of the low bid submitted by a responsible and responsive bidder for the aggregate sum of all bid items for the project.

Each bid must be accompanied by a separate envelope containing the contractor's license and bid security. The bid security must be a sum equal to five (5) percent of the full amount of the bid and must be in the form of a bidder's bond. The bond must be executed by the bidder as principal and a surety, conditioned that if the principal's bid is accepted and the contract awarded to the principal, the principal, within 10 days after the notice of award, shall execute a contract in accordance with the terms of the bid and the bid bond and any condition of Big Bend Township.

The bidder must be licensed for the full amount of the bid as required by sections 43-07-07 and 43-07-12 of the North Dakota Century Code.

No bid will be read or considered that does not fully comply with requirements pertaining to bid security and contractor's license.

The successful bidder will be required to furnish a performance and payment bond in the full amount of the contract.

Big Bend Township reserves the right to reject any and all bids, waive any informality in any bid, rebid the project until a satisfactory bid is received, and accept the bid most favorable to the Township.

For all further requirements regarding bid submittal, qualifications, procedures, and contract award, refer to the Instructions to Bidders that are included in the Bidding Documents.

This Advertisement is issued by:  
Owner: Big Bend Township  
By: Jaye Sandstrom  
Title: Chairman, Board of Township Supervisors

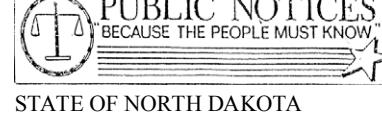
Date: February 2, 2026

Feb. 11, 18, 25, 2026

the jurisdiction of the Commission. Often, the complaint is outside of the Commission's jurisdiction and needs to be referred to another agency or the caller simply needs information. These calls are recorded as "referrals." The Commission recorded 264 referrals in 2025. Staff members report that when a call is not jurisdictional to the Commission, they do their best to refer the person to the correct agency and give them contact information when possible.

This report does not include any docketed information that is part of formal cases before the Commission. During the 2023-25 biennium, there were 718 formal cases filed with the Commission.

The North Dakota Public Service Commission is a constitutionally created state agency with authority to permit, site and regulate certain business activities in the state including electric and gas utilities, telecommunications companies, power plants, electric transmission lines, pipelines, railroads, commercial weighing devices, pipeline safety and coal mine reclamation. For more information, contact the Public Service Commission at (701) 328-2400 or [www.psc.nd.gov](http://www.psc.nd.gov).



STATE OF NORTH DAKOTA  
COUNTY OF MOUNTAIL  
IN THE DISTRICT COURT  
NORTH CENTRAL  
JUDICIAL DISTRICT  
SUMMONS  
Civil No. 31-2026-CV-00027  
ProCollect Services, LLC,  
Plaintiff  
vs.  
Samuel Campos,  
Defendant.

THE STATE OF NORTH DAKOTA  
TO THE ABOVE-NAMED DEFENDANT:

YOU ARE HEREBY SUMMONED and required to appear and defend against the Complain in this action, which is filed with the Clerk of District Court, Mountail County, North Dakota, by serving on the undersigned an Answer or other proper response within twenty-one days after the last publication of this Summons, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint.

Dated February 06, 2026.

/s/ Reed A. Soderstrom  
Reed A. Soderstrom (ID #04759)  
PO Box 1985  
Minot, ND 58702-1985  
(701) 833-0997  
[reed@soderstromlaw.org](mailto:reed@soderstromlaw.org)  
Attorney for Plaintiff

Feb. 11, 18, 25, 2026

ABBREVIATED NOTICE OF INTENT  
TO AMEND ADMINISTRATIVE RULES  
RELATING TO AUDIOLOGY AND  
SPEECH-LANGUAGE PATHOLOGY  
TAKE NOTICE that the North Dakota State Board of Examiners on Audiology and Speech-Language Pathology will hold a public hearing to address proposed changes to the N.D. Admin. Code at 12:00pm on Friday, March 13, 2026 at: <https://zoom.us/j/97332114101?pwd=zReZOG1Ua5rJihXL6oRUxQHDqpt8.1>

A copy of the proposed rules may be obtained by writing the North Dakota State Board of Examiners on Audiology and Speech-Language Pathology at PO Box 1338 Bismarck, ND 58502 or calling 701-775-7165. Also, written comments may be submitted to North Dakota State Board of Examiners on Audiology and Speech-Language Pathology at N.D. Admin. Code chapter 75-09.1-11 relating to definitions, requests for reimbursement of medical expenses, voucher applications, and training at 12:30 p.m. on Wednesday, March 18, 2026, in Bismarck, N.D. in Room 210, located on the second floor of the Judicial Wing of the State Capitol.

Copies of the proposed rules are available for review at human service zones offices and at state-operated behavioral health clinics. Copies of the proposed rules and the regulatory analysis relating to these rules may be requested by telephoning (701) 328-2311. Written or oral data, views, or arguments may be entered at the hearing or sent to: Rules Administrator, North Dakota Department of Health and Human Services, State Capitol - Judicial Wing, 600 E. Boulevard Ave., Dept. 325, Bismarck, ND 58505-0250.

Written data, views, or arguments must be received no later than 5:00 p.m. on Monday, March 30, 2026.

ATTENTION PERSONS WITH  
DISABILITIES: If you plan to attend the hearing and will need special facilities or assistance relating to a disability, please contact the Department of Health and Human Services at the above telephone number or address at least two weeks prior to the hearing.

Dated this Friday of January 30, 2026  
Brian Barrett

ABBREVIATED NOTICE OF INTENT  
TO AMEND ADMINISTRATIVE RULES  
RELATING TO N.D. ADMINISTRATIVE  
CODE CHAPTER 75-09.1-11  
SUBSTANCE USE DISORDER  
TREATMENT VOUCHER SYSTEM

TAKE NOTICE that the North Dakota Department of Health and Human Services will hold a public hearing to address proposed amendments to N.D. Admin. Code chapter 75-09.1-11 relating to definitions, requests for reimbursement of medical expenses, voucher applications, and training at 12:30 p.m. on Wednesday, March 18, 2026, in Bismarck, N.D. in Room 210, located on the second floor of the Judicial Wing of the State Capitol.

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Dated this 27th day of January, 2026.

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